

Professional Experience and Curriculum Vitae

I am just experimenting with various portfolio-building tools right now.

Previous Clientele

Please kindly get in touch for more information.

Awards and Accolades

Profile

I am a versatile leader who excels at building teams and leading through change. In my 16-year career, I have held positions of increasing responsibility at companies as big as Sun Microsystems and as small as a 10-person start-up. My early experiences as a software developer and as a QA Engineer give me the technical insight that I need to be an effective Quality Assurance Manager.

Experience

Pitney Bowes | Boulder CO

October 2011 - Current | Software Solutions QA Advisor

- Currently, I coach QA Engineers on testing in an Agile environment, collection/creation of test data, writing test plans and cases, and automated tool selection.
- I also write Selenium WebDriver tests for a new customer analytics web application that will be released later this year.

January 2009 – October 2011 | Manager of QA and User Experience

- I was responsible for taking user experience from an after-thought to an integrated, valued part of the Agile software development process in a global organization of 1700 people.
- Under my leadership, the team grew from 1 person to 12 people. I created a close, collaborative team even though the team members were spread across North America, India and the U.K.

January 2007 – January 2009 | QA Manager, Customer Data Quality

- I managed a team of 8 QA Engineers, who were located in Texas, Maryland and India.
- I drove Development and QA to use QTP and JMeter to automate a considerable amount of testing.
- I worked with my team to establish quality standards and practices, including setup of real customer environments to find more defects before shipment.

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February 2004 - January 2007 | Senior Quality Assurance Engineer

- As a member of a SCRUM team, and later as Scrum Master, I wrote Java, C++ and C programs to test the APIs of several GIS libraries.
- I mentored other QA Engineers on test automation, test harness usage and code coverage tools.

Media Marketing | Boulder CO

October 2002 – November 2003 | Quality Assurance Engineer

As the first QA person to join this start-up, I procured and implemented a defect-tracking system, established software quality standards, created a Beta program and routinely reported measurements of the software's quality.

Team Labs | Boulder CO

15b Lloyd Road Singapore 239098 (co. reg. 201004398N)

October 2000 – February 2002 | Java Developer

Becca Mayes

Software Design

View the full portfolio at <http://www.thecreativefinder.com/macbeccam>

