### **Print Design**

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#### **Professional Experience and Curriculum Vitae**

We at Step One Graphics and Publishing design a wide range of business and marketing print materials for advertising agencies, marketing arms, and publishing institutions.

And because we believe in the vision and drive of small business owners and social entrepreneurs, we especially offer our services to those who are starting a business, running small-to-medium scale enterprises (SME), and businesses with a strong sense of corporate social responsibility. We want to help you create that top-calibre, professional image for your business, at a cost that serves your budget.

If you are starting a business, running an SME or engaged in social entrepreneurship, we'd love to partner with you!

#### **Previous Clientele**

BCD-Pinpoint Direct Marketing, Talking Point Inc., Amon Marketing Corporation, Pinoy NZ, Migrant News NZ, Fiesta Filipinas, Department of Labor and Employment, Inspire - Salt and Light Ventures, DOLE Phils., Victory Christian Int'l. School, Victory Christian Fellowship, Every Nation, CBN Asia, Stone of David, JOAVI Phils.

## **Awards and Accolades**

Please kindly get in touch for more information.

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· Save 35%-40% on your monthly call center operation costs. Top of the line equipment & vast experience in the industry
 Free Trial (Pilot Line), allows you to test drive our service before you buy from us. Types of Calls Handled

OUTBOUND INBOUND Telemarketing Advisory Sales Verification Collection Collection Reactivation / Reinstatement Loyalty Program Customer Service Order Entry

Inquiries (all types)
Technical Help Desk
Payment Authorization
Order Taking & Fulfillment Complaints
Customer Service
Disputes
Transcription Electronic Eligibility Marketing/ Lead Generating

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#### Types of Calls Handled

Advisory Sales Verification Collection Reactivation / Reinstatement Loyalty Program Customer Service

OUTBOUND
Telemarketing
Advisory
Iceles Verification
Collection
Collection
Reinstatement
Order Entry
Order Entry

INBOUND
Technical Help Desk
Payment Authorization
Complaints
Customer Service
Disputes
Transcription
Electronic Eligibility
Marketing/ Lead Generating
Billing

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